

Dr. Syed Naiyar u Nisa

Female, 32

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EDUCATIONAL BACKGROUND

Degree	Institute/ Board	Year	%
PhD Management (Human Resource Management)	Central University of Kashmir	2022	Awarded
M.Phil Management	Central University of Kashmir	2019	84%
MBA	Central University of Kashmir	2016	75%
BBA	Maharishi Dayanand University, Rohtak	2014	72%
HSSE	Jammu and Kashmir board of school education	2009	68%
SSE	Jammu and Kashmir board of school education	2007	80%

WORK EXPERIENCE

- Contractual lecturer at North campus university of Kashmir (**June 2023 – Present day**).
- Worked as **Helpdesk Manager** at CSC (Ministry of Electronics & Information Technology, Govt of India) e-governance for 4 months.(Nov 2016-Mar 2017)

ACADEMIC ACHIEVEMENTS

- Writing competition (2nd prize) inter-school competition.
- Appeared for technology & aptitude test organized by GNIIT and secured “A” Grade.
- Topper of the college in BBA.

SKILLS

- Ability to explore and fine new ways to handle people and their problems.
- Well versed with the planning, recruiting and allocation of staff for different projects.
- Written communication skills.
- Strong analytical and problem solving skills.

KEY ACADEMIC PROJECTS

- Comparative study of home loans of SBI and J&K Bank.

- CSR of five different companies at IIM Lucknow.
- Quality of work life at Ansari Toyota.
- Impact of emotional labor and burnout on turnover intention: A study of select banks in Kashmir

INTERNSHIP

- Two months training at **IIM Lucknow**. Jan-Feb 2015.
- One month training at **J&K Bank Headquarters**. Jun-Jul 2013
- Two months training as Assistant HR Manger at Ansari **Toyota**. Jan –Mar 2016

WORKSHOPS /CONFERENCES ATTENDED

- (2021) participated in national E- conference on “**Advances in business management and technology**” on June 25-26 2021.
- (2019) participated in the 1st management education and research colloquium (MERC) organized by **Indian Institute of Management Kashipur** on june 6-7 2019.
- (2018) attended two week research methodology workshop organized by department of management studies **Central university of Kashmir** (10-24th December)
- (2018) participated in 1st International Conference on recent developments in science, humanities and management at Amar singh college **Cluster university** (17-18th April)
- (2017) attended 2 week research methodology workshop organized by department of management studies **Central University of Kashmir** (6th-20th Nov)
- (2017) attended national workshop on Scholarly writing, reference management and deterring plagiarisms organized by Allama Iqbal library **university of Kashmir** (22-23rd march)

PAPER PUBLICATION-

- paper published in International journal of management under the title “**Emotional labor predicts burnout: Evidence from a micro level analysis of banking sector in Kashmir**”.
- Paper published in International journal of human resource management under title “**Big Five Traits As A Predictor Of Emotional Intelligence Among The Frontline Hotel Workers**”
- Paper published in Asian journal of management under title “**Emotional Labor and Gender: A Study of Bank Tellers in Kashmir**”
- Paper published in Rabindra Bharti journal of economics under the title digital “**Evolution in financial literacy**”

RESEARCH PAPERS PRESENTED

- 2021 “**Big five traits as a predictor of emotional intelligence among the frontline hotel worker’s**” two days of the National E-Conference on “Advances in Business, Management and technology” at Mahatma Gandhi Central University Bihar 25&26 June.

- 2019 “**Emotional Labor and Gender: A Study of Bank Tellers in Kashmir**” Doctoral Colloquium, 5 &6 June, IIM Kashipur.
- 2018 “**Does Emotional Labor Predict Burnout: A Micro Level Analysis of Banking Sector In Kashmir**” 1st International conference on Recent Developments in Science, Humanities, & Management-2018, 17th and 18th April, Amar Singh College Cluster university.

REFERENCES

- **Dr. Mushtaq Ahmad Lone**
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